



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## GVP HSG Pages

Sizing Genesys Voice Platform 8.5

---

## Contents

- 1 Sizing Genesys Voice Platform 8.5
  - 1.1 How you can use this document
  - 1.2 Intended Audience
  - 1.3 Content

# Sizing Genesys Voice Platform 8.5

## How you can use this document

Read this chapter of the [Genesys Hardware Sizing Guide](#) to:

- Learn the recommended hardware and software needed to support Genesys Voice Platform (GVP) 8.5.
- Learn terminology, and about capacity, performance criteria, machine setup, application profile makeup, and typical call volumes.
- Review extensive performance data from testing numerous hardware and software configurations, to determine what will work best for your Genesys installation.

## Intended Audience

Engineering, Sales and Marketing, Product and Program Management, Quality Assurance, Technical Publications, Production, Genesys Partners, and Genesys customers.

## Content

<b>Hardware and Software Tested</b>	<b>Traffic and Capacity Testing ...extensive test data</b>	<b>Performance Planning and Scalability ...graphs and interpretive tools</b>
<ul style="list-style-type: none"><li>• <a href="#">Hardware and Operating Systems Tested</a> ...minimum and optimal configurations</li><li>• <a href="#">Hardware and Bandwidth Usage</a> ...disk space and bandwidth specs</li></ul>	<ul style="list-style-type: none"><li>• <a href="#">Overview, VXML and CCXML Application Profiles</a></li><li>• <a href="#">Traffic and Capacity Terms</a></li><li>• <a href="#">VoIP Capacity Test Summary Tables</a></li><li>• <a href="#">Component Capacity Test Case Tables</a></li><li>• <a href="#">GIR-GVP Port Capacity Tests</a></li></ul>	<ul style="list-style-type: none"><li>• <a href="#">Performance and Scalability Comparisons</a></li><li>• <a href="#">Application Test Cases</a></li><li>• <a href="#">Component Test Cases</a></li><li>• <a href="#">Single Server Test Cases</a></li><li>• <a href="#">Multiple MCP Instances and Virtual Machines Test Cases</a></li><li>• <a href="#">Call Setup Latency Test Cases</a></li><li>• <a href="#">Cachable VoiceXML Content Test Cases</a></li></ul>