

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

GVP Migration Guide Pages

Migrating to GVP 9.0

5/5/2025

Migrating to GVP 9.0

9. This version of the Migration Guide applies to Genesys Voice Platform that is part of 9.0, starting with version 8.5. For version 8.1 of Genesys Voice Platform, see the Genesys Voice Platform home page.

- Changes
- Preparations
- Procedures

Notes:

- This guide covers migration only—not installation, not configuration and not maintenance. For those procedures, see the corresponding sections of the Genesys 8.5 Deployment Guide.
- This document concerns GVP 8.5 only. Consult the Genesys Migration Guide about migrating to earlier versions.