

## **GENESYS**

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## **GVP** Reporting Plugin for GAX

Dashboard Filter Panel

## Dashboard Filter Panel

Help Contents | How to Generate a Report | How to Read Reports Generic Filter Panel Control Buttons include: **Collapse**, **Restore**, **Fit to Contents**, **Browse**, **Clear**, **Generate**.

\* = mandatory

Select a site from the drop-down list, to be the source of the report's data.  Note: For Call browser, Dashboard, and Service Quality report, the Query Data From field is a drop-down list. So, you can select only one site at a time.  Click the Browse button and select up to eight sites from the list of check boxes. Note: For the Operational and VAR report, the Query Data From field is a list with check boxes. This enables you to select up to 8 sites.  Select an Application from the drop-down menu at the top of the Component panel to the right.  Note: Enabled only if the Call Dashboard report type is selected.  Select a Component from the panel to the right.  Note: Enabled only if the Call Dashboard report type is selected. The available items depend on the Application selection above this list.  Supplementary Services Gateway (SSG) Gateway Components  Select a gateway from the Application (ASG) panel to the right.  Note: Enabled only if the SSG Dashboard report type is selected.  Select a Component Type from the panel to the right.  Note: Enabled only if the SSG Dashboard report type is selected.  Note: Enabled only if the SSG Dashboard report type is selected.  Note: Enabled only if the SSG Dashboard report type is selected.  Note: Enabled only if the SSG Dashboard report type is selected.  Note: Enabled only if the SSG Dashboard report type is selected.  Note: Enabled only if the Fetch Dashboard or Component Dashboard report types are selected. The available items depend on the Application selection listed above.		
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IVR Profiles  Click the Browse icon (a solid black folder) beneath this field, then select or clear the check box next to each IVR profile in the list in the data field to the right.	IVR Profiles	Click the Browse icon (a solid black folder) beneath this field, then select or clear the check box next to each IVR profile in the list in the data field to the right.
Tenants  Click the Browse icon (a solid black folder) beneath this field, then selectSelect or clear the check box next to each Tenant in the list in the data field to the right.	Tenants	
	Refresh (seconds)	