



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Widgets Reference

API Events

API Events

Once you've registered your own plugin on the bus, you can subscribe and listen for published events. Below we'll quickly register a new plugin on the bus using the global bus object.

Important

The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see [Widgets Extensions](#) for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');  
oMyPlugin.subscribe('CallbackService.ready', function(e){});
```

Name	Description	Data
ready	CallbackService is initialized and ready to accept commands	n/a
scheduled	Callback is scheduled successfully	{{success data}}
scheduleError	An error occurred between the client and the server during a callback schedule	{result: (object), textStatus: (string), statusCode: (number), message: (string)}
availableSlots	Callback available slots fetched successfully	{{success data}}
availabilityError	An error occurred between the client and the server while fetching the available timeslots	{result: (object), textStatus: (string), statusCode: (number)}