



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Widgets Reference

API Commands

Contents

- 1 API Commands
 - 1.1 start
 - 1.2 stop
 - 1.3 configure
 - 1.4 open
 - 1.5 close

API Commands

Once you've registered your own plugin on the bus, you can call commands on other registered plugins. Below we'll quickly register a new plugin on the bus using the global bus object.

Important

The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see [Widgets Extensions](#) for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');
oMyPlugin.command('CoBrowse.start');
```

start

Start a Co-browse session

Example

```
oMyPlugin.command('CoBrowse.start').done(function(e){
    // Co-browse started a session successfully
}).fail(function(e){
    // Co-browse failed to start a session
});
```

Resolutions

Status	When	Returns
resolved	Co-browse API is available and used to start session	n/a
rejected	Co-browser API is not available	n/a

stop

Stop the currently active Co-browse session

Example

```
oMyPlugin.command('CoBrowse.stop').done(function(e){
    // Co-browse stopped a session successfully
}).fail(function(e){
    // Co-browse failed to stop a session
});
```

Resolutions

Status	When	Returns
resolved	Co-browse API is available and used to end the active session	n/a
rejected	Co-browser API is not available	n/a

configure

Internal use only. The main App plugin shares configuration settings to widgets using each widget's configure command. The configure command can only be called once at startup. Calling configure again after startup may result in unpredictable behavior.

Example

```
oMyPlugin.command('CoBrowse.configure', {
    src: 'http://localhost:8080/foo/sample',
    url: 'http://localhost:8080/foo/bar'
}).done(function(e){
    // Co-browse configured successfully
}).fail(function(e){
    // Co-browse wasn't configured properly
});
```

Options

Option	Type	Description
src	string	URL/Path to the Co-browse JavaScript package. Usually resides on the Co-browse server.
url	string	URL/Path to the Co-browse server endpoint

Resolutions

Status	When	Returns
resolved	When configuration options are provided and set	n/a
rejected	When no configuration options are provided	'Invalid configuration'

open

Opens the Co-browse UI.

Example

```
oMyPlugin.command('CoBrowse.open').done(function(e){  
    // Co-browse opened successfully  
}).fail(function(e){  
    // Co-browse failed to open  
});
```

Resolutions

Status	When	Returns
resolved	When Co-browse is successfully opened	n/a
rejected	When Co-browse is already open	'Already opened'

close

Closes the Co-browse UI.

Example

```
oMyPlugin.command('CoBrowse.close').done(function(e){  
    // Co-browse closed successfully  
}).fail(function(e){  
    // Co-browse failed to close  
});
```

Resolutions

Status	When	Returns
resolved	When Co-browse successfully closed	n/a
rejected	When Co-browse is already closed	'Already closed'