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Widgets Reference

Configuration

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Configuration

Description

SendMessage and SendMessageService share the configuration namespace '_genesys.widgets.sendmessage'. SendMessage has UI options while SendMessageService has connection options.

Example

```
window._genesys.widgets.sendmessage = {  
  apiKey: 'n3eNkgLLgLKXREBYjGm6lyg0HH0K8VA',  
  dataURL: 'http://10.0.0.121:7777/genesys/2/email',  
  uploadsEnabled: true,  
  
  SendMessageButton: {  
    enabled: true,  
    template: <div class="cx-icon" data-icon='email'></div>,  
    effect: 'fade',  
    openDelay: 1000,  
    effectDuration: 300  
  }  
};
```

Options

Name	Type	Description	Default	Required
formValidation	boolean	Enable/Disable browser form validations.	true	n/a
SendMessageButton.enabled	boolean	Enable/Disable Send Message button on screen.	false	n/a
SendMessageButton.template	string	Custom HTML string template for Send Message button	<div class="cx-widget cx-send-message-button cx-side-button" data-message="SendMessageButton" data-gcb-service-	n/a

Name	Type	Description	Default	Required
			<code>node="true"></div></code>	
SendMessageButton. effect	string	Type of animation effect when revealing Send Message button ('slide' or 'fade').	fade	n/a
SendMessageButton. openDelay	number	Number of milliseconds before displaying send message button on screen.	1000	n/a
SendMessageButton. effectDuration	number	Length of animation effect in milliseconds.	300	n/a