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Widgets Reference

API Events

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Once you've registered your own plugin on the bus, you can subscribe and listen for published events. Below we'll quickly register a new plugin on the bus using the global bus object.

Important

The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see [Widgets Extensions](#) for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');  
oMyPlugin.subscribe('WebChat.ready', function(e){});
```

Name	Description	Data
ready	WebChat is initialized and ready to accept commands	n/a
opened	The WebChat widget has appeared on screen	n/a
closed	The WebChat widget has been removed from the screen	n/a
minimized	The WebChat widget has been changed to a minimized state	n/a
unminimized	The WebChat widget has been restored from a minimized state to the standard view	n/a
messageAdded	When a message is added to the transcript, this event will fire	Returns an object containing two properties: 'data' and 'html'. 'data' contains the JSON data for the message, while 'html' contains a reference to the visible message inside the chat transcript.