



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Deployment Guide

Tested Browsers

12/17/2025

---

## Contents

- 1 Tested Browsers
  - 1.1 Desktop Browsers
  - 1.2 Mobile Browsers

# Tested Browsers

The following is a list of all Genesys-tested browsers for both **desktop** and **mobile**.

## Important

Support for the browsers listed below will only be available for as long as Genesys can properly reproduce the issue.  
Please let Genesys know of any issues you encounter with any of our tested browsers.

## Desktop Browsers

### Windows

- Google Chrome — Current release or one version previous
- Microsoft Edge — Current release or one version previous
- Mozilla Firefox — Current release or one version previous

### Mac OS

- Google Chrome — Current release or one version previous
- Microsoft Edge — Current release or one version previous
- Mozilla Firefox — Current release or one version previous
- Safari — Current release or one version previous

## Mobile Browsers

- Google Chrome — Current release or one version previous
- Safari — Current release or one version previous