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Deployment Guide

Required Versions of Genesys Components

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The following is a list of minimum versions required to achieve basic end-to-end functionality:

Component	Version
Chat Server	8.5.109.06
Genesys Co-browse Server	8.5.002.00
Genesys Mobile Services	8.5.106.14
Genesys Web Engagement Server	8.5.000.15
Genesys Knowledge Center Server	8.5.200.11

The following is a list of feature-dependent minimum versions:

Feature	Component	Version
CometD	Chat Server	8.5.109.06
	Genesys Mobile Services	8.5.109.05
EWT v2	Genesys Mobile Services	8.5.200.07
Rich Messaging	Bot Gateway Server	9.0.004.08
	Chat Server	8.5.109.06
	Genesys Mobile Services	8.5.201.04
Typing Preview	Workspace Desktop Edition	8.5.108.11