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Widgets Reference

API Commands

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API Commands

Once you've registered your own plugin on the bus, you can call commands on other registered plugins. Below we'll quickly register a new plugin on the bus using the global bus object.

Important

The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see [Widgets Extensions](#) for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');  
oMyPlugin.command('CallUs.open');
```

open

Opens the CallUs UI.

Example

```
oMyPlugin.command('CallUs.open').done(function(e){  
    // CallUs opened successfully  
}).fail(function(e){  
    // CallUs failed to open  
});
```

Resolutions

Status	When	Returns
resolved	When CallUs is successfully opened	n/a
rejected	When CallUs is already open	'Already opened'

close

Closes the CallUs UI.

Example

```
oMyPlugin.command('CallUs.close').done(function(e){
    // CallUs closed successfully
}).fail(function(e){
    // CallUs failed to close
});
```

Resolutions

Status	When	Returns
resolved	When CallUs successfully closed	n/a
rejected	When CallUs is already closed	'Already closed'

configure

Internal use only. The main App plugin shares configuration settings to widgets using each widget's configure command. The configure command can only be called once at startup. Calling configure again after startup may result in unpredictable behavior.

Example

```
oMyPlugin.command('CallUs.configure', {
    contacts: [
        {
            displayName: 'Payments',
            i18n: 'Number001',
            number: '1 888 436 3797'
        }
    ],
    hours: ['8am - 8pm Mon - Fri']
}).done(function(e){
    // CallUs configred successfully
}).fail(function(e){
```

```
}); // CallUs failed to configure
```

Options

Option	Type	Description
contacts	Array	An array of objects that represent phone numbers and their labels. The first number in this list will display as the larger, main number.
hours	Array	Array of strings to show stacked in the business hours section. Strings here are freeform.

Resolutions

Status	When	Returns
resolved	When CallUs configuration is provided	n/a
rejected	When no configuration provided	'Invalid Configuration'