

GENESYS

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Widgets Reference

API Commands

Contents

- 1 API Commands
 - 1.1 open
 - 1.2 close
 - 1.3 configure

API Commands

Once you've registered your own plugin on the bus, you can call commands on other registered plugins. Below we'll quickly register a new plugin on the bus using the global bus object.

Important

The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see Widgets Extensions for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');
oMyPlugin.command('Console.open');
```

open

Opens the Console UI.

Example

Resolutions

Status	When	Returns
resolved	When Console is successfully opened	n/a
rejected	When Console is already open	'Already opened'

close

Closes the Console UI.

Example

Resolutions

Status	When	Returns
resolved	When Console successfully closed	n/a
rejected	When Console is already closed	'Already closed'

configure

Modify configuration options for Console. See configuration page for Console

Example

Options

Option	Туре	Description
open	boolean	If setting is open: true, the console will automatically be open when widgets is launched and the console is ready.

Resolutions

Status	When	Returns
resolved	When Console configuration is provided	n/a
rejected	When no configuration provided	'Invalid Configuration'