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Widgets Reference

API Events

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Once you've registered your own plugin on the bus, you can subscribe and listen for published events. Below we'll quickly register a new plugin on the bus using the global bus object.

Important

The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see [Widgets Extensions](#) for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');  
oMyPlugin.subscribe('Engage.ready', function(e){});
```

Name	Description	Data	Introduced / Updated
ready	The Engage Widget is initialized and ready to accept commands on the bus.	n/a	
opened	The Engage Widget has opened. Note: Applicable only to Engage.offer command	Metadata	9.0.015.04
CTA	When the user clicks on the CTA button in Engage Widget. Note: Applicable only to Engage.offer command	Metadata	9.0.015.04
hover	When the user first hovers over the Engage Widget. Note: Applicable only to Engage.offer command	Metadata	9.0.015.04
dismissed	When the user closes the Engage Widget by	Metadata	9.0.015.04

Name	Description	Data	Introduced / Updated
	clicking on the close button. Note: Applicable only to Engage.offer command		
closed	The Engage Widget has closed. Note: Applicable only to Engage.offer command	Metadata	9.0.015.04