

GENESYS

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Widgets Reference

Localization

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Important

For information on how to setup localization, please refer to the Localization Guide

Usage

'knowledgecenter' namespace should be re-used when defining localization strings for Search plugin in your i18n JSON file.

In the example below, we demonstrate defining new strings for the 'en' (English) language. You may use any language codes you wish; there is no standard format. When selecting the active language in your configuration, you must match one of the language codes defined in your i18n JSON file. Please note that you must only define a language code once in your i18n JSON file. Inside each language object you should define new strings for each widget.

Example i18n JSON

```
{
         "en": {
                 "knowledgecenter": {
                          "SidebarButton": "Search",
"SearchButton": "Search",
                          "Title": "Ask a Question",
                          "Ask": "Ask",
                          "Close": "Close",
                          "Categories": "Categories",
"NoResults": "No Results",
                          "NoResultsTextUnder": "We're sorry but we could not find a suitable
answer for you.",
                          "NoResultsTextRephrase": "Could you please try rephrasing the
question?",
                          "WasThisHelpful": "Was this helpful?",
                          "Yes": "Yes",
"No": "No",
                          "ArticleHelpfulnessYes": "Article Helpfulness - 'Yes'"
                          "ArticleHelpfulnessYesDesc": "Great! We're very pleased to hear that
the article assisted you in your search. Have a great day!",

"ArticleHelpfulnessNo": "Article Helpfulness - 'No'",
                          "ArticleHelpfulnessNoDesc": "We're sorry that the article wasn't a
"Back": "Back",
                          "More": "More",
"Error": "Error!"
                          "GKCIsUnavailable": "Knowledge Center Server is currently not
```

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```
available.",

"AriaAsk": "Ask",

"AriaClose": "Search Close",

"AriaYes": "Yes",

"AriaNo": "No",

"AriaBack": "Back to the Search Results",

"AriaClear": "Clear the Search Text",

"AriaSearch": "Search",

"AriaWindowLabel": "Search Window",

"AriaSearchDropdown": "Suggested results",

"AriaSearchMore": "Read more about",

"AriaResultsCount": "Total number of results"

}

}
```

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