

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Web Engagement Plug-in for Workspace Desktop Edition Help

How do I view my customer's browser history?

How do I view my customer's browser history?

The following articles show you how to view your current customer's browser history:

- How do I view the first and the current web pages my customer has been browsing?
- How do I view a list of the web pages my customer has been browsing?
- How do I use categories to filter the web page list?