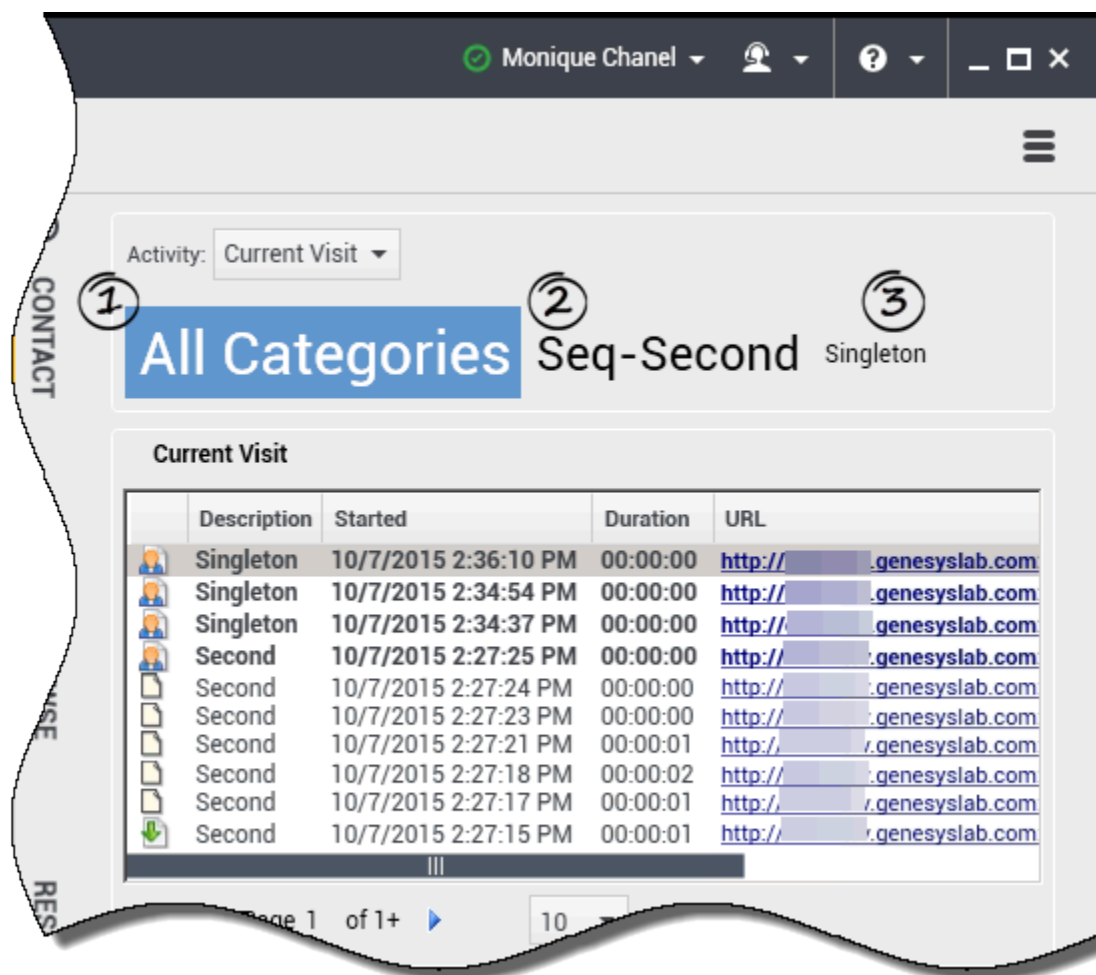# Genesys Web Engagement Plug-in for Workspace Desktop Edition Help

How do I use categories to filter the web page list?

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How do I use categories to filter the web page list?

Once you have opened the list of web pages your customer has been browsing, you can filter that list by selecting a category.

Filtering the list of web pages

Directly above the list of web pages, there is an area of highlighted text **(1)** that tells you that you are displaying web pages in all categories.

If you click on the text next to it, which in this case is the name of the **Seq-Second** category **(2)**, you
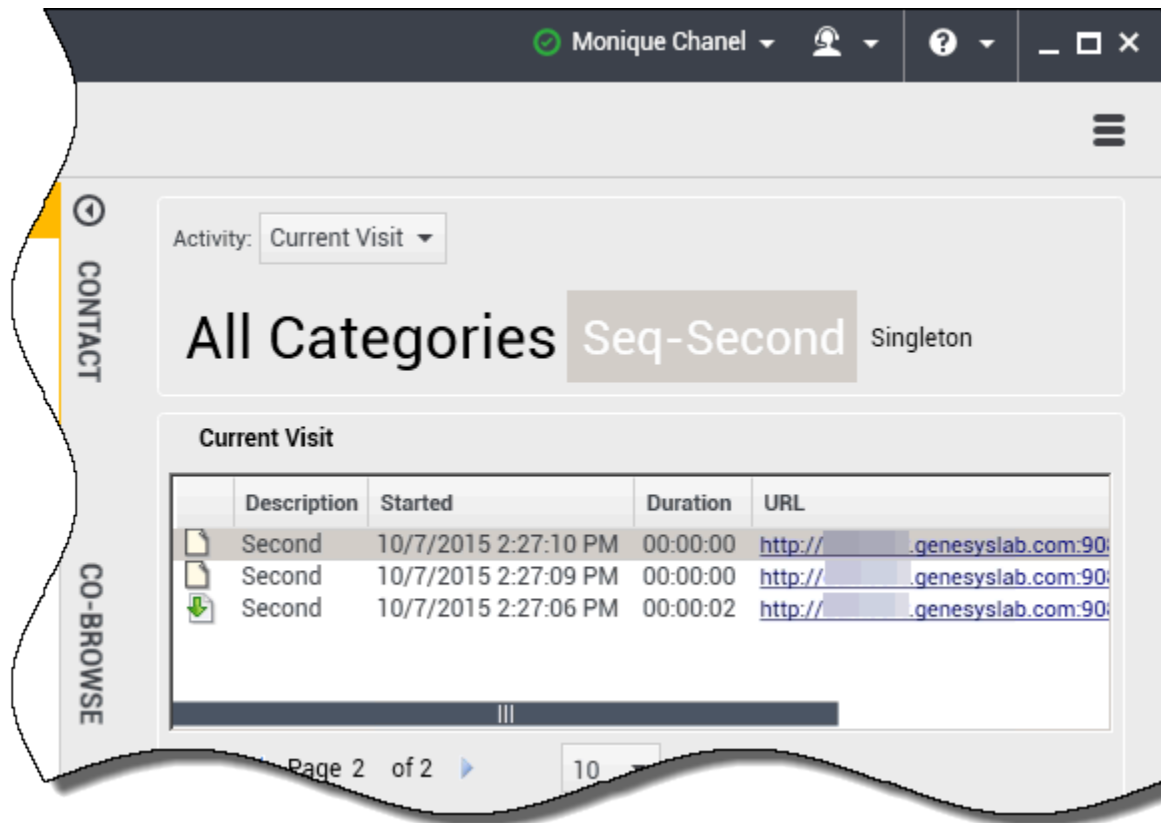
can filter out all of the pages that are not in that category. You can also do this for the **Singleton** category **(3)**.

Note that these categories are samples—your categories will have different names.

Displaying only one category

Here is what you will see after you click on the **Seq-Second** category.