

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

Assign Agent to Business Unit

Assign Agent to Business Unit

Overview

This operation is part of the Business Unit API section of the Web Services API.

Assign an agent to the Business Unit.

This will also assign the corresponding Configuration Manager person to the agent group.

Assigning an agent to a Business Unit can be done two ways:

- · Assign an Agent to a Business Unit
- · Assign a Business Unit to an agent

Bulk assignment operations are available for this operation.

Example - Assign agent to group

```
POST /groups/{id}/users
{
    "uris":"<user uri>"
}
```