

GENESYS

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Web Services API Reference

Assign Business Unit To Agent

Assign Business Unit To Agent

This operation is part of the Business Unit API section of the Web Services API.

Overview

Assign a business unit to an agent.

This will also assign the Business Unit to the corresponding Configuration Manager person.

Assigning an agent to a Business Unit can be done two ways:

- Assign an Agent to a Business Unit
- · Assign a Business Unit to an agent

Bulk assignment operations are available for this operation.

```
POST /users/{id}/groups
{
        "uris":["group uri"]
}
```