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Web Services API Reference

[StartCallRecording](#)

5/12/2025

StartCallRecording

This operation is part of the [Voice API](#) section of the [Web Services API](#).

Overview

Starts call recording. Recording stops when the call is completed or you use the [StopCallRecording](#) operation on either the call or the device.

Request URL	/api/v2/me/calls/{id}
HTTP method	POST
Mandatory Header	Authorization: Basic xxxxx=Origin: server-url
Required features	api-voice-recording

Parameters

Parameter	Value
operationName	StartCallRecording

Sample

Request

```
POST /api/v2/me/calls/01RCC3N118B1V0SL807GK2LAES00000V
{
  "operationName": "StartCallRecording"
}
```

HTTP response

```
{
  "statusCode": 0
}
```

CometD notification

```
{
  "data":{
    "notificationType":"CallRecordingStateChange",
    "call":{
      "id":"01RCC3N118B1V0SL807GK2LAES00000V",
      "state":"Established",
      "callUuid":"01RCC3N118B1V0SL807GK2LAES00000V",
      "connId":"007102719818001f",
      "deviceUri":"http://127.0.0.1:8080/api/v2/devices/631608b3-ceb1-472b-
ba05-2ae39555b0d1",
      "participants":[
        {
          "e164Number":"",
          "formattedPhoneNumber":"15001",
          "phoneNumber":"15001",
          "digits":"15001"
        }
      ],
      "dnis":"15001",
      "callType":"Internal",
      "capabilities":[
        "UpdateUserData",
        "SendDtmf",
        "InitiateConference",
        "Hold",
        "SingleStepTransfer",
        "InitiateTransfer",
        "AttachUserData",
        "DeleteUserDataPair",
        "SingleStepConference",
        "DeleteUserData",
        "Hangup",
        "PauseCallRecording",
        "StopCallRecording"
      ],
      "userData":{
        "GSIP_RECORD":"ON",
        "IW_BundleUid":"717f9130-a1d9-4092-f8b9-7804ee2592ea",
        "IW_CaseUid":"d7e2c775-edaa-4d1e-b65c-bd48371b43ad",
        "GSIP_REC_FN":"01RCC3N118B1V0SL807GK2LAES00000V_15000_15000_15001_2015-10-16_14-26-23_hpe-
voicevm-70-dot-genesyslab-dot-com__%3Ccont_center_id%3E"
      },
      "duration":"34",
      "mute":"Off",
      "recordingState":"Recording",
      "supervisorListeningIn":false,
      "monitoredUserMuted":false,
      "monitoring":false,
      "uri":"http://127.0.0.1:8080/api/v2/me/calls/01RCC3N118B1V0SL807GK2LAES00000V",
      "path":"/calls/01RCC3N118B1V0SL807GK2LAES00000V"
    },
    "phoneNumber":"15000",
    "messageType":"CallStateChangeMessage"
  },
  "channel":"/v2/me/calls"
}
```