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Web Services API Reference

UnmuteCall

5/8/2025

UnmuteCall

This operation is part of the [Voice API](#) section of the [Web Services API](#).

Overview

Unmutes a previously muted call.

Request URL	/api/v2/me/calls/{id}
HTTP method	POST
Required features	api-voice

Parameters

Parameter	Value
operationName	UnmuteCall

Sample

Request

```
POST api/v2/me/calls/00HLPASQ24AT9D8VH0A0K2LAES00000G
{
  "operationName": "UnmuteCall"
}
```

HTTP response

```
{
  "statusCode": 0
}
```

CometD notification

```
{
  "data": {
    "messageType": "CallStateChangeMessage",
    "notificationType": "StatusChange",
    "phoneNumber": "3001"
    "call": {
```

```
"callType": "Internal",
"callUuid": "00HLPASQ24AT9D8VH0A0K2LAES000000G",
"capabilities": [
  "AttachUserData",
  "SingleStepTransfer",
  "InitiateTransfer",
  "UpdateUserData",
  "DeleteUserDataPair",
  "Hangup",
  "SendDtmf",
  "DeleteUserData",
  "InitiateConference",
  "UnmuteCall",
  "Hold",
  "SingleStepConference",
  "StartCallRecording"
],
"connId": "0071026ce59fd010",
"deviceUri": "http://127.0.0.1:8090/api/v2/devices/7ef76a87-a60d-439d-ae90-885e6259bf01",
"dnis": "3002",
"duration": "1",
"id": "00HLPASQ24AT9D8VH0A0K2LAES000000G",
"monitoredUserMuted": false,
"monitoring": false,
"mute": "Off",
"participants": [
  {
    "digits": "3002",
    "e164Number": "",
    "formattedPhoneNumber": "3002",
    "phoneNumber": "3002"
  },
  {
    "digits": "3003",
    "e164Number": "",
    "formattedPhoneNumber": "3003",
    "phoneNumber": "3003"
  }
],
"path": "/calls/00HLPASQ24AT9D8VH0A0K2LAES000000G",
"recordingState": "Stopped",
"state": "Established",
"supervisorListeningIn": false,
"uri": "http://127.0.0.1:8090/api/v2/me/calls/00HLPASQ24AT9D8VH0A0K2LAES000000G",
},
"extensions": {
  "BusinessCall": 0
},
},
"channel": "/v2/me/calls",
}
```