

GENESYS

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Web Services API Reference

UploadFile

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UploadFile

This operation is part of the Chat API section of the Web Services API.

Overview

This request uploads an attached document to the specified chat.

Important

Before executing this operation, you must link the particular chat interaction with the file that the agent wants to send. To link an existing file from standard response, use the AddAttachment operation.

Request URL	/api/v2/me/chats/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	UploadFile
documentId	The ID of the document.
uploadType	Optional. The file upload type. Possible values include standard-response or file-system.
uploadPath	 Optional. The file upload path. Possible values include: ID of SR for standard-response upload type Location on HDD where file was taken from for file-system upload type.
description	Optional. A description of the file.

Sample

Request

```
POST api/v2/me/chats/0001PaBMYY3600R8
{
    "operationName": "UploadFile",
    "documentId": "0001PaBMYY3600RC"
```

```
}
```

Response

```
{
   "statusCode": 0
}
```

Notification

```
{
      "chatPath": "/chats/0001PaBMYY3600R8",
"chatUri": "http://.../api/v2/chats/0001PaBMYY3600R8",
      "messageType": "MessageLogUpdated",
"messages": [
            {
                   "attachment": {
                         "fileId": "009F5790DAD80068",
                         "id": "0001PaBMYY3600RC",
"name": "testfileUploadAgent.txt",
"path": "/attachments/0001PaBMYY3600RC",
                         "size": 46,
"uri": "http://.../api/v2/attachments/0001PaBMYY3600RC"
                  },
"from": {
    "id": "009F5790DA8D0066",
    "inone": "TestName",
    "inone": "TestName",
    "inone": "TestName",
                         "participantId": "009F5790DA8D0066",
                         "path": "/users/0bcb93c9854f41d6ad89344047ec3223",
"type": "Agent",
"uri": "http://.../api/v2/users/0bcb93c9854f41d6ad89344047ec3223",
"visibility": "All"
                  "noticeText": "file-uploaded",
"timestamp": "2016-07-21 17:23:20.000+0300",
                   "timestampSeconds": 1469111000000,
                   "type": "SystemCommand",
                   "visibility": "All"
            }
      ],
      "notificationType": "NewMessages"
}
```