Web Services API Reference

Assign Device

12/13/2025

Assign Device

A created device can be assigned to user using different paths.

The device is unassigned from previous owner, if it was assigned previously.

The target user must have contact center agent role.

Requests

- **.../api/v2/users/{userId}/devices**
  - Assigns the device to target user
  - Requires contact center admin role.

- **.../api/v2/me/devices**
  - Assigns the device to current user
  - Requires agent role.

Example

The method to be used: POST with body containing URI of device:

```
{
  "uri":"http://172.21.16.123:8080/cloud-web/api/v2/devices/a31dff0a-
d064-4614-9f28-e044290ea266"
}
```