



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

Create and Assign Device to User

5/10/2025

Create and Assign Device to User

The device can be created and assigned to a user using different paths.

The device is unassigned from previous owner, if it was assigned previously.

The target user must have Contact Center Agent role.

Requests

- **.../api/v2/users/{userId}/devices**
 - Creates and assigns the device to target user.
 - Requires contact center admin role.

```
POST .../api/v2/users/{user_id}/devices
{
  "phoneNumber": "3001"
}
```

- **.../api/v2/me/devices**
 - Creates assigns the device to current user.
 - Requires agent role.

```
POST .../api/v2/me/devices
{
  "phoneNumber": "3001"
}
```

The method to be used: POST with body which contains device resource to be used for device creation (see create [device section](#)).

Response

```
{
  "statusCode": 0,
  "id": "0bf06531-9cb7-4d6e-bff3-d910f83a493d",
  "uri": "http://172.21.16.123:8080/cloud-web/api/v2/devices/0bf06531-9cb7-4d6e-bff3-d910f83a493d"
}
```