



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

[Leave](#)

Leave

This operation is part of the [Facebook Private Messaging API](#) section of the [Web Services API](#).

Overview

This operation will cause an agent to leave a Facebook session.

Request URL	/api/v2/me/facebooksessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Leave

Sample

Request

```
POST api/v2/me/facebooksessions/0002DaAVKJ0V0095
{
  "operationName": "Leave"
}
```

Response

```
{
  "statusCode": 0
}
```

Notification

```
{
  "notificationType": "StatusChange",
  "messageType": "FacebooksessionStateChangeMessage",
  "facebooksession": {
    "comment": "Iamcrazyaboutmytest",
    "userData": {
```

```
"FirstName": "Vitaliy",
"desktop_actionable": "1",
"_facebookSex": "",
"_facebookLocale": "",
"LastName": "Onv",
"RTargetObjectSelected": "SocialMediaAgentGroup",
"_facebookItxType": "10",
"_facebookHomeTownLocation": "",
"RVQID": "",
"ChatServerAppName": "es_chat",
"_facebookDriverVersion": "8.5.101.04",
"ChatServerHost": "GWS-ubuntu.emea.int.genesyslab.com",
"_facebookBirthdayDate": "",
"_facebookSourceNickName": "CloudAppCommunity",
"LastCalledAgent_EmployeeID": "a1",
"LCA_EmplID_facebook": "a1",
"desktop_expand": "1",
"RTargetObjSelDBID": "117",
"Classify_Actionability_CtgName": "",
"_facebookTimezone": "",
"Screen_Sentiment_CtgRelevancy": "",
"desktop_sentiment": "Neutral",
"ChatServerPort": "7160",
"_facebookCurrentLocation": "",
"Screen_Actionability_CtgName": "",
"CBR-Interaction_cost": "",
"CBR-contract_DBIDs": "",
"ContactId": "00025aA4V4DR005N",
"RTargetAgentSelected": "a1",
"_facebookSourceXML":
"<com.genesyslab.mcr.facebook.fql.Page>...</com.genesyslab.mcr.facebook.fql.Page>",
"_facebookCreatedTime": "1441197555607",
"CBR-IT-path_DBIDs": "",
"Classify_Actionability_CtgRelevancy": "",
"RTargetAgentGroup": "SocialMediaAgentGroup",
"Classify_Sentiment_CtgId": "",
"RTargetRuleSelected": "",
"ChatServerDBID": "115",
"Screen_Sentiment_CtgName": "",
"PegAGSocialMediaAgentGroup": 1,
"Classify_Sentiment_CtgRelevancy": "",
"UserData2": 123456789,
"RTargetPlaceSelected": "a1",
"_facebookPMInboxUrl": "https://www.facebook.com/Cloud-App-Community-
...&folder=inbox",
"RTenant": "Environment",
"_facebookActorObjectType": "com.genesyslab.mcr.facebook.fql.User",
"RRequestedSkills": None,
"Classify_Sentiment_CtgName": "",
"IxnAlreadyCreatedInUCS": "1",
"_facebookActorId": "1457374047909438",
"_facebookPMMessageId": "m_mid.1441197555276: d391c5a244a6798f46",
"Screen_Actionability_ScreenRuleName": "",
"LCA_TimeStamp_facebook": "2015-08-11T12: 11: 34Z",
"RRequestedSkillCombination": "",
"LCA_TimeStamp_facebooksession": "2015-08-03T12: 31: 06Z",
"MiddleName": "",
"RVQDBID": "",
"RStrategyDBID": "1225",
"_facebookPMThreadId": "t_mid.1438339424642: bcde632512de3b8377",
"CustomerSegment": "default",
"Classify_Actionability_CtgId": "",
"ServiceType": "default",
```

```
    "_facebookInQueueAtTarget": "0",
    "_facebookPMThreadNMessages": "101",
    "LastCalledAgent_TimeStamp": "2015-08-11T12: 11: 34Z",
    "Screen_Sentiment_ScreenRuleName": "",
    "FromAddress": "VitaliyOnv",
    "ServiceObjective": 0,
    "Screen_Actionability_CtgRelevancy": "",
    "LCA_EmplID_facebooksession": "a1",
    "_facebookLanguages": "",
    "_facebookMessageText": "Hello my friend!",
    "_facebookSourceObjectType": "com.genesyslab.mcr.facebook.fql.Page",
    "DISP_KEY": "resolved",
    "_facebookSourceId": "830180563704433",
    "RTargetRequested": "SocialMediaAgentGroup",
    "EmailAddress": "",
    "CBR-actual_volume": "",
    "_facebookActorName": "VitaliyOnv",
    "_facebookActorXML":
"<com.genesyslab.mcr.facebook.fql.User>...</com.genesyslab.mcr.facebook.fql.User>",
    "RStrategyName": "FacebookAgentDeliveryStrategy",
    "RTargetTypeSelected": "2",
    "_facebookPMActionId": "1441197555620000000",
    "Subject": "Hellomyfriend!"
  },
  "receivedDate": "2015-09-02T15:39:22.000+0300",
  "facebooksessionType": "Inbound",
  "uri": "http://192.168.83.25:8090/api/v2/facebooksessions/0002DaAVKJ0V0095",
  "capabilities": [
    "SetInFocus",
    "Complete",
    "SetDisposition",
    "AttachUserData",
    "DeleteUserData",
    "UpdateUserData"
  ],
  "suggestedQueueUris": [
    "http://192.168.83.25:8090/api/v2/queues/41cc5016-2d18-4a91-93ec-b43748948608"
  ],
  "state": "LeftChat",
  "revelantResponseTemplateGroups": [
  ],
  "participants": [
    {
      "nickname": "VitaliyOnv",
      "type": "Customer",
      "id": "007355E6EDFA0107",
      "visibility": "All",
      "participantId": "007355E6EDFA0107"
    }
  ],
  "id": "0002DaAVKJ0V0095"
}
```