

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

ForwardCallsOn

ForwardCallsOn

This operation is part of the Voice API section of the Web Services API.

Overview

Sets call forwarding on the device to the specified destination.

Request URL	/api/v2/me/calls/{ <i>id</i> }
HTTP method	POST
Required features	api-voice

Parameters

Parameter	Value
operationName	ForwardCallsOn
destination	The number where Web Services should forward calls.

Sample

Request

```
POST api/v2/me/devices/efelab32-53f9-43ce-b65e-5768c6lf7d4a
{
    "operationName": "ForwardCallsOn",
    "destination": "5001"
}
```

HTTP response

```
{
    "statusCode": 0
}
```

CometD notification

```
{
"data": {
```

```
"messageType": "DeviceStateChangeMessage",
     "devices": [
        {
          "id": "efelab32-53f9-43ce-b65e-5768c61f7d4a",
          "deviceState": "Active",
"userState": {
            "id": "9430250E-0A1B-421F-B372-F29E69366DED",
             "displayName": "Ready",
            "state": "Ready"
          },
"phoneNumber": "5005",
"e164Number": "5005",
"telephonyNetwork": "Private",
"telephonyNetwork": "Off",
          "doNotDisturb": "Off",
"forwardTo": "5001",
"voiceEnvironmentUri": "http://127.0.0.1:8080/api/v2/voice-environments/
370ef5e6-9e3c-4d91-9588-7f4dfe67e011",
          "capabilities": [
             "ForwardCallsOff",
             "DoNotDisturbOn",
             "ListenIn",
             "Coach",
             "BargeIn"
          ]
       }
     ]
  },
   "channel": "/v2/me/devices"
}
```