

# **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

### Web Services API Reference

GetStandardResponseFavorites

5/13/2025

#### Contents

- 1 GetStandardResponseFavorites
  - 1.1 Overview
  - 1.2 Request
  - 1.3 Sample
  - 1.4 Response

## GetStandardResponseFavorites

This operation is part of the Standard Response API section of the Web Services API.

#### Overview

This request retrieves standard response favorites.

#### Request

Request URL	/api/v2/platform/contactserver/ GetStandardResponseFavorites/
HTTP Method	POST
<b>Required Features</b>	api-multimedia

#### Sample

POST http://.../api/v2/platform/contactserver/GetStandardResponseFavorites

#### Response

```
{
   "statusCode": 0,
   "response": "EventGetAgentStdRespFavorites",
   "data": {
        "standardResponses": [
            "00019aBD0HBH00AX"
        ],
        "referenceId": 6
   }
}
```