



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

[Create a new disposition](#)

12/14/2025

Create a new disposition

This operation is part of the [Hierarchical Dispositions API](#) portion of the [Web Services API](#).

Overview

Create a new disposition in the appropriate group.

Each disposition must include a name and a display name.

The "name" is what the client application will send using the SetCallDisposition telephony operation.

Example

```
POST /groups/{id}/dispositions
{
  "name": "MyDisposition",
  "displayName": "Display Name"
}
```

In Configuration Manager

The corresponding business attribute value must be created in the folder that corresponds to groups/{id} or at root level for the corresponding business attribute if groups/{id} represents the root of the structure.