

GENESYS

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Web Services API Reference

IM Session Resource

IM Session Resource

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The imSessions resource includes properties that describe the current state of the session, the session participants, and the resource capabilities. Instant message sessions are returned from **GET** requests to /api/v2/me/im-sessions?fields=*.

```
Sample Data
```

```
{
     "imSessions": [
          {
               "capabilities": [
                    "SendMessage",
                    "AttachUserData",
                    "Complete"
               ],
"id": "007MDF3D0KAHL93L807GK2LAES000001",
               "participants": [
                    {
                         "digits": "3002",
                         "e164Number": "3002",
                         "formattedPhoneNumber": "3002",
                         "phoneNumber": "3002"
                    }
               ],
               "path": "/im-sessions/007MDF3D0KAHL93L807GK2LAES000001",
"state": "Talking",
"uri": "http://hpe-voicevm-64.genesyslab.com:8090/api/v2/im-sessions/
007MDF3D0KAHL93L807GK2LAES000001"
          }
     ],
     "statusCode": 0
}
```

| Field | Description |
|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| id | The unique ID for the imSessions. This should be the associated SIP server call UUID. |
| state | The state of the imSessions interaction. Possible values are "Initiating" (EventDialing), "Talking" (EventEstablished), "Alerting" (EventRinging), "Completed" (EventReleased) |
| userData | The user data attached to the imSessions. |
| path | The path to the imSessions (in the format: /im-sessions/{id}) |
| participants | An array of participants in the same format as the "call" resource. |
| capabilities | The list of operations that may be performed for the given session. This list should correspond to the asynchronous operations that are valid for |

Resource Details

| Field | Description |
|-------|---------------------------------------------------------------------------------------|
| | imSessions: SendMessage, AttachUserData, UpdateUserData, DeleteUserData, Complete. |