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Web Services API Reference

DeleteUserData

12/15/2025

DeleteUserData

This operation is part of the [Open Media API](#) section of the [Web Services API](#).

Overview

Deletes the specified key from the interaction's attached data.

Request URL	/api/v2/me/openmedia/{mediaType}/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	DeleteUserData
keys	The user data keys to delete.

Sample

Request

```
POST api/v2/me/openmedia/promotion/03W07R2K4VAYT010
{
  "operationName": "DeleteUserData",
  "keys": ["UserData1"]
}
```

Response

```
{
  "statusCode": 0,
  "referenceId": 7
}
```

Notification

```
{
  "openmedia": {
```

```
"userData": {
  "RTargetTypeSelected": "2",
  "RTargetObjectSelected": "Openmedia",
  "RVQID": "",
  "RTargetObjSelDBID": "158",
  "CBR-Interaction_cost": "",
  "CBR-contract_DBIDs": "",
  "RTargetAgentSelected": "GWS1",
  "CBR-IT-path_DBIDs": "",
  "RTargetRuleSelected": "",
  "UserData2": 123456789,
  "RTargetPlaceSelected": "GWS1",
  "CBR-actual_volume": "",
  "RTenant": "Environment",
  "RRequestedSkills": None,
  "RRequestedSkillCombination": "",
  "RVQDBID": "",
  "RStrategyDBID": "906",
  "CustomerSegment": "default",
  "ServiceType": "default",
  "ServiceObjective": 0,
  "RTargetRequested": "Openmedia",
  "RTargetAgentGroup": "Openmedia",
  "PegAGOpenmedia": 2,
  "RStrategyName": "Openmedia"
},
"receivedDate": "2014-03-26 16:02:22.000+0200",
"uri": "http://localhost:8080/api/v2/openmedia/promotions/03W07R2K4VAYT010",
"capabilities": [
  "Transfer",
  "AttachUserData",
  "UpdateUserData",
  "DeleteUserData",
  "SetInFocus",
  "Complete"
],
"state": "Processing",
"mediaType": "promotion",
"openmediaType": "Inbound",
"id": "03W07R2K4VAYT010"
},
"referenceId": 7,
"notificationType": "PropertiesUpdated",
"messageType": "OpenmediaStateChangeMessage"
}
```