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Web Services API Reference

SMS Session API

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SMS Session API

This is part of the [Multimedia Interactions API](#) section of the [Web Services API](#).

Overview

This section describes general concepts employed by the SMS Session portion of the [Web Services API](#) and provides guidance for developers building SMS Session-related client applications.

Basic SMS Session Control

[SMS Session Resource](#)
[Accept](#)
[Reject](#)
[SendMessage](#)
[Leave](#)
[Complete](#)

More SMS Session Controls

[SendStartTypingNotification](#)
[SendStopTypingNotification](#)
[SetInFocus](#)
[SetDisposition](#)
[AddComment](#)
[SendCustomNotice](#)

SMS Session User Data

[AttachUserData](#)
[UpdateUserData](#)
[DeleteUserData](#)

Conferences and Transfers

[Transfer](#)
[Invite](#)
[Consult](#)
[CancelConsult](#)
[SendToAgents](#)
[SendStartTypingToAgentsNotification](#)
[SendStopTypingToAgentsNotification](#)
[RemoveParticipantFromConference](#)

Supervisor Monitoring

Monitor

Coach

BargeIn

CancelSupervisorMonitoring

Intrude

SwitchToBargeIn

SwitchToMonitor

SwitchToCoach

Get Agent Interactions