

GENESYS

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Web Services API Reference

Transfer

Transfer

This operation is part of the SMS Session API section of the Web Services API.

Overview

This transfers an SMS session to another agent or to a queue.

Request URL	/api/v2/me/smssessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Transfer
targetUri or queueName	user or queue to transfer to

Sample

Request

Transfer to Agent

```
POST api/v2/me/smssessions/0071023821aec011
{
    "operationName": "Transfer",
    "targetUri": "http://localhost:8080/api/v2/contacts/e62d21e405a04274bd6bbcaf78bd8c38"
}
```

Transfer to Queue

```
POST api/v2/me/smssessions/0071023821aec011
{
   "operationName": "Transfer",
    "queueName": "test-queue"
}
```

Response

```
{
   "statusCode": 0
}
```