Web Services API Reference

SetCallContact

5/10/2025

SetCallContact

This operation is part of the UCS Integration with Voice API section of the Web Services API.

Overview

This operation sets the Contact ID.

Request URL	/api/v2/ucs/interactions/{interactionId}
HTTP method	POST
Required features	One of the following: • api-voice • api-ucs-voice

Parameters

Parameter	Value
operationName	SetCallContact
contactPath	The path to the contact.

Sample

Request

```
POST /api/v2/ucs/interactions/{interactionId}
{
  "operationName": "SetCallContact",
  "contactPath": "/path/{contactId}"
}
```

HTTP response

```
{
  "statusCode": 0
}
```

CometD notifications

Success

```
{
 "referenceId": 123,
 "messageType": "UcsOperationResponse",
 "success": true
}
```

Error

```
{
 "referenceId": 123,
 "messageType": "UcsOperationResponse",
 "success": false,
 "errorMessage": "UCS request failed"
}
```