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Web Services API Reference

`UpdateUserData`

5/8/2025

UpdateUserData

This operation is part of the [Voice API](#) section of the [Web Services API](#).

Overview

Adds the provided key/value pairs to the call.

Request URL	/api/v2/me/calls/{id}
HTTP method	POST
Required features	api-voice

Parameters

Parameter	Value
operationName	UpdateUserData
userData	A JSON object that includes the key/value data to be added to the call.

Sample

Request

```
POST api/v2/me/calls/01RCC3N118B1V0SL807GK2LAES00000R
{
  "operationName": "UpdateUserData",
  "userData": {
    "AccountNumber": "12345678"
  }
}
```

HTTP response

```
{
  "statusCode": 0
}
```

CometD notification

```
{
  "data":{
    "notificationType":"AttachedDataChanged",
    "call":{
      "id":"01RCC3N118B1V0SL807GK2LAES00000R",
      "state":"Dialing",
      "callUuid":"01RCC3N118B1V0SL807GK2LAES00000R",
      "connId":"007102719818001b",
      "deviceUri":"http://127.0.0.1:8080/api/v2/devices/631608b3-ceb1-472b-
ba05-2ae39555b0d1",
      "participants":[
        {
          "e164Number":"",
          "formattedPhoneNumber":"15001",
          "phoneNumber":"15001",
          "digits":"15001"
        }
      ],
      "dnis":"15001",
      "callType":"Internal",
      "capabilities":[
        "UpdateUserData",
        "SendDtmf",
        "AttachUserData",
        "DeleteUserDataPair",
        "DeleteUserData",
        "Hangup"
      ],
      "userData":{
        "AccountNumber":"12345678"
      },
      "duration":"63",
      "mute":"Off",
      "supervisorListeningIn":false,
      "monitoredUserMuted":false,
      "monitoring":false,
      "uri":"http://127.0.0.1:8080/api/v2/me/calls/01RCC3N118B1V0SL807GK2LAES00000R",
      "path":"/calls/01RCC3N118B1V0SL807GK2LAES00000R"
    },
    "phoneNumber":"15000",
    "messageType":"CallStateChangeMessage"
  },
  "channel":"/v2/me/calls"
}
```

Sample 2

The following request adds multiple key/value pairs.

Request

```
POST api/v2/me/calls/01RCC3N118B1V0SL807GK2LAES00000R
{
  "operationName": "UpdateUserData",
  "userData": {
```

UpdateUserData

```
    "AccountNumber": "12345678",
    "CustomerSegment": "Platinum",
    "CustomerName": "James"
  }
}
```

HTTP response

```
{
  "statusCode": 0
}
```

CometD notification

```
{
  "data":{
    "notificationType":"AttachedDataChanged",
    "call":{
      "id":"01RCC3N118B1V0SL807GK2LAES00000R",
      "state":"Dialing",
      "callUuid":"01RCC3N118B1V0SL807GK2LAES00000R",
      "connId":"007102719818001b",
      "deviceUri":"http://127.0.0.1:8080/api/v2/devices/631608b3-ceb1-472b-ba05-2ae39555b0d1",
      "participants":[
        {
          "e164Number":"",
          "formattedPhoneNumber":"15001",
          "phoneNumber":"15001",
          "digits":"15001"
        }
      ],
      "dnis":"15001",
      "callType":"Internal",
      "capabilities":[
        "UpdateUserData",
        "SendDtmf",
        "AttachUserData",
        "DeleteUserDataPair",
        "DeleteUserData",
        "Hangup"
      ],
      "userData":{
        "AccountNumber":"12345678",
        "CustomerSegment":"Platinum",
        "CustomerName":"James"
      },
      "duration":"63",
      "mute":"Off",
      "supervisorListeningIn":false,
      "monitoredUserMuted":false,
      "monitoring":false,
      "uri":"http://127.0.0.1:8080/api/v2/me/calls/01RCC3N118B1V0SL807GK2LAES00000R",
      "path":"/calls/01RCC3N118B1V0SL807GK2LAES00000R"
    },
    "phoneNumber":"15000",
    "messageType":"CallStateChangeMessage"
  },
  "channel":"/v2/me/calls"
}
```