

# **GENESYS**

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## Web Services API Reference

Create User

# Create User

This operation is part of the Users API section of the Web Services API.

### Overview

Creates a user in the contact center (requires an administrator role).

| Request URL              | /api/v2/users          |
|--------------------------|------------------------|
| HTTP Method              | POST                   |
| <b>Required Features</b> | api-provisioning-write |

#### Body

Includes five mandatory parameters (see Users Resource for details):

- firstName
- lastName
- roles
- userName
- password

## Samples

#### Request

POST /api/v2/users

#### **HTTP Response**

The response contains the uri of the user, id of the user, and the path:

```
{
    "statusCode": "0",
    "path": "/users/fd6a9f53875a41e2895b2e24e880cc7e",
    "id": "fd6a9f53875a41e2895b2e24e880cc7e",
    "uri": "http://localhost:8080/api/v2/users/fd6a9f53875a41e2895b2e24e880cc7e"
}
```

If the userName is already in use, 403 FORBIDDEN is returned.

```
{
    "statusCode": "18",
    "statusMessage": "Failed to create user. User 'test' already exists."
}
```