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Web Services and Applications Deployment Guide

Support for Interaction Server Cluster

Support for Interaction Server Cluster

Web Services supports Interaction Server Cluster deployment for load balancing. For more information on cluster deployments, suggested configurations, and the configuration procedure, see [Interaction Server Cluster](#).

Special considerations

The Cloud Cluster can have one of the following connections:

- Direct connections to Interaction Server Pair
- Connection to an Application Cluster that contains a list of Interaction Server Proxies

The Cloud Cluster cannot support both connection options listed above.

When you configure the connection, the **Application Parameters** field must include the following string:

```
clusterType=eservices
```

New ✕

Server *
IxnServerProxy_Cluster 📁

Port ID *
default ▼

Connection Protocol
▼

Local Timeout
0

Remote Timeout
0

Trace Mode *
Unknown Trace Mode ▼

Transport Protocol Parameters

Application Parameters
clusterType=eservices

OK Cancel