

GENESYS

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Web Services and Applications Configuration Guide

Editor

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Editor

Workspace Web Edition provides the following options for managing feature of the text editor:

editor.default-font

- Default Value: Roboto
- Valid Values: One font from list following list: Serif, Sans-serif, Monospace, Cursive, Fantasy, Tahoma, Roboto.
- · Changes take effect: When the session is started or restarted.
- Description: Specifies the font that is selected in the font menu of new and reply HTML formatted email interactions. If empty, the last selected font is used for the next email.

editor.default-font-size

- · Default Value: 9
- Valid Values: A value from the following list: 8, 9, 10, 11, 12, 14, 16, 18, 20, 22, 24, 26, 28, 36, 48, 72.
- Changes take effect: When the session is started or restarted.
- Description: Specifies the font size that is selected in the font size menu of new and reply HTML formatted email interactions. If empty, the last selected font size is used for the next email.

editor.fonts

- Default Value: Serif, Sans-serif, Monospace, Cursive, Fantasy, Tahoma, Roboto
- Valid Values: A comma-separated list of fonts from the following list: Serif, Sans-serif, Monospace, Cursive, Fantasy, Tahoma, Roboto.
- Changes take effect: When the session is started or restarted.
- Description: Specifies the available fonts in the font menu of new and reply HTML formatted email interactions. The fonts are displayed in the order in which they appear in the list.

editor.font-sizes

- Default Value: 8,9,10,11,12,14,16,18,20,22,24,26,28,36,48,72
- Valid Values: A comma-separated list of font sizes from the following list: 8, 9, 10, 11, 12, 14, 16, 18, 20, 22, 24, 26, 28, 36, 48, 72.
- · Changes take effect: When the session is started or restarted.
- Description: Specifies the available font sizes in the font size menu of new and reply HTML formatted email interactions. The font sizes are displayed in the order in which they appear in the list.