GENESYS™

Web Services and Applications Configuration Guide

Feedback

5/7/2025

Feedback

Workspace Web Edition provides the following options for managing Feedback:

Contents

system.feedback

- Default Value: `false`
- Valid Values: `true`, `false`
- Changes take effect: When the session is started or restarted.
- Description: When this option is set to true, the **Feedback** menu item appears in the **Help** menu

system.feedback.submit-after-disconnect

- Default Value: `false`
- Valid Values: `true`, `false`
- Changes take effect: When the session is started or restarted.
- Description: When this option is set to `true`, a feedback dialog box is displayed when a user log ins again after a session disconnects due to the Cometd defense managed by the system.cometd.timeout option.