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Web Services and Applications Configuration Guide

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Welcome to the *Web Services and Applications Configuration Guide*. Here you'll find everything you need to configure the user interfaces that are included in Web Services and Applications. The following UIs are currently offered:

- Workspace Web Edition
- Gplus Adapter for Salesforce

Important

If you're updating a configuration setting, you must restart the Genesys Web Services (GWS) 8.5 nodes to make the updates complete, unless a specific configuration option is described as **Changes take effect: Immediately** in the option description.

Before you get started, you must first follow the steps in the [Web Services and Applications Deployment Guide](#).

Workspace Web Edition

[Configuration and Administration by Using Options and Annexes](#)

[Provisioning Workspace Web Edition](#)

[Configuration Options](#)

[Configuration option database](#)

Gplus Adapter for Salesforce

[Provisioning Gplus Adapter for Salesforce](#)

[Gplus Adapter for Salesforce](#)

[Gplus Adapter for Salesforce - WWE Option](#)