

# **GENESYS**

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## Web Services API Reference

Ready

# Ready

This operation is part of the Voice API section of the Web Services API.

#### Overview

Sets the current user to the Ready state. Ready is a system-defined agent state operation and is always available for use.

| Request URL       | /api/v2/me/channels/voice |
|-------------------|---------------------------|
| HTTP method       | POST                      |
| Required features | api-voice                 |

#### Parameters

| Parameter     | Value   |
|---------------|---|
| operationName | Ready   |
| workmode      | This optional parameter specifies which workmode is applied to the Ready operation. Valid values are ManualIn and AutoIn. |

### Sample

#### Request

```
POST /api/v2/me/channels/voice {
    "operationName": "Ready"
}
```

#### HTTP response

```
{
    "statusCode": 0
}
```

#### CometD notification

{