



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

Retrieve Business Unit Content

12/14/2025

Retrieve Business Unit Content

Overview

This operation is part of the [Business Unit API](#) section of the [Web Services API](#).

It is used to retrieve business unit content.

Example

```
GET /groups/{id}?subresources=*
{
  "name": "Tech Support",
  "contains": ["users", "skills", "queues"],
  "users": [{"userName": "user1", etc}],
  "supervisors": [{"userName": "supervisor1", etc}],
  "skills": [{"name": "tech support.Spanish", "description": "Spanish skill"}],
  "queues": [{"name": "queue1", etc}]
  "type": "BusinessUnit"
}
```