



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

Reject

5/7/2025

Reject

This operation is part of the [Voice API](#) section of the [Web Services API](#).

Overview

Rejects a ringing call. When this occurs, Web Services redirects the call to the queue from which it was delivered. This operation is only available when a call is delivered via a queue; you can't reject direct calls.

Request URL	/api/v2/me/calls/{id}
HTTP method	POST
Required features	api-voice

Parameters

Parameter	Value
operationName	Reject

Sample

Request

```
POST api/v2/me/calls/013V08JRL498H10I04000VTAES000000I
{
  "operationName": "Reject"
}
```

HTTP response

```
{
  "statusCode": 0
}
```

CometD notification

```
{
  "data": {
    "notificationType": "StatusChange",
```

```
"call":{
  "id":"013V08JRL498H10I04000VTAES00000I",
  "state":"Released",
  "callUuid":"013V08JRL498H10I04000VTAES00000I",
  "connId":"0071023821aec012",
  "deviceUri":"http://127.0.0.1:8080/api/v2/devices/
9c14cad7-17c4-48d0-8492-7cf0ff92c224",
  "participants":[
    {
      "e164Number":"",
      "formattedPhoneNumber":"5005",
      "phoneNumber":"5005",
      "digits":"5005"
    }
  ],
  "dnis":"9000",
  "callType":"Internal",
  "capabilities":[

  ],
  "duration":"5",
  "mute":"Off",
  "supervisorListeningIn":false,
  "monitoredUserMuted":false,
  "monitoring":false,
  "uri":"http://127.0.0.1:8080/api/v2/me/calls/013V08JRL498H10I04000VTAES00000I",
  "path":"/calls/013V08JRL498H10I04000VTAES00000I"
},
"phoneNumber":"5001",
"extensions":{
  "WrapUpTime":0,
  "BusinessCall":0
},
"messageType":"CallStateChangeMessage"
},
"channel":"/v2/me/calls"
}
```