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Web Services API Reference

Retrieve

12/14/2025

Retrieve

This operation is part of the [Voice API](#) section of the [Web Services API](#).

Overview

Retrieves a call from hold.

Request URL	/api/v2/me/calls/{id}
HTTP method	POST
Required features	api-voice

Parameters

Parameter	Value
operationName	Retrieve

Sample

HTTP response

```
POST api/v2/me/calls/012PUFMMS0ASNAK4807GK2LAES00000I
{
  "operationName": "Retrieve"
}
```

CometD notification

```
{
  "statusCode": 0
}
```

Notification

```
{
  "data": {
    "notificationType": "StatusChange",
    "call": {
      "id": "012PUFMMS0ASNAK4807GK2LAES00000I",
      "state": "Established",

```

```
"callUuid": "012PUFMMS0ASNAK4807GK2LAES00000I",
"connId": "007102719260b012",
"deviceUri": "http://127.0.0.1:8080/api/v2/devices/631608b3-ceb1-472b-ba05-2ae39555b0d1",
"participants": [
  {
    "e164Number": "",
    "formattedPhoneNumber": "15001",
    "phoneNumber": "15001",
    "digits": "15001"
  }
],
"dnis": "15000",
"callType": "Internal",
"capabilities": [
  "SingleStepTransfer",
  "InitiateConference",
  "Hold",
  "SingleStepConference",
  "InitiateTransfer",
  "SendDtmf",
  "DeleteUserData",
  "AttachUserData",
  "DeleteUserDataPair",
  "Hangup",
  "UpdateUserData"
],
"duration": "383",
"mute": "Off",
"supervisorListeningIn": false,
"monitoredUserMuted": false,
"monitoring": false,
"uri": "http://127.0.0.1:8080/api/v2/me/calls/012PUFMMS0ASNAK4807GK2LAES00000I",
"path": "/calls/012PUFMMS0ASNAK4807GK2LAES00000I"
},
"phoneNumber": "15000",
"extensions": {
  "BusinessCall": 0
},
"messageType": "CallStateChangeMessage"
},
"channel": "/v2/me/calls"
}
```