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Web Services API Reference

Chat API

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Chat API

This is part of the [Multimedia Interactions API](#) section of the [Web Services API](#).

Overview

This section describes general concepts employed by the chat portion of the [Web Services API](#) and provides guidance for developers building chat-related client applications.

Basic Chat Control

[ChatResources](#)
[Accept](#)
[Reject](#)
[SendMessage](#)
[Leave](#)
[Complete](#)

More Chat Controls

[SendStartTypingNotification](#)
[SendStopTypingNotification](#)
[SetInFocus](#)
[SetDisposition](#)
[AddComment](#)
[SendCustomNotice](#)

Chat User Data

[AttachUserData](#)
[UpdateUserData](#)
[DeleteUserData](#)

Conferences and Transfers

[Transfer](#)
[Invite](#)
[Consult](#)
[CancelConsult](#)
[SendToAgents](#)

Conferences and Transfers, continued

[SendStartTypingToAgentsNotification](#)
[SendStopTypingToAgentsNotification](#)
[RemoveParticipantFromConference](#)
[SendCustomNoticeToAgents](#)

Supervisor Monitoring

[Supervisor Monitoring](#)
[Monitor](#)
[Coach](#)
[Bargeln](#)
[CancelSupervisorMonitoring](#)

Supervisor Monitoring, Cont

[Intrude](#)
[SwitchToBargeln](#)
[SwitchToMonitor](#)
[SwitchToCoach](#)

Attachments

[AddAttachment](#)
[GetAttachment](#)
[RemoveAttachment](#)
[UploadFile](#)
[DeleteFile](#)