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# Web Services API Reference

[GetChat](#)

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# GetChat

This operation is part of the [Customer Chat API](#) portion of the [Web Services API](#).

## Overview

Returns the specified chat resource. Send this request periodically to keep state up to date.

### Important

As with all Customer Chat API requests, no Authorization header should be included. Instead, the ContactCenterId custom HTTP header should be included.

<b>Request URL</b>	/api/v2/chats/{id}
<b>HTTP Method</b>	POST
<b>Required Features</b>	-
<b>Required HTTP Headers</b>	ContactCenterId

## Parameters

Parameter	Value
-	-

## Example

### Request

```
GET .../api/v2/chats/652492d9-c2d9-44c9-b9ad-0ab7984114bb
ContactCenterId: cfe5ad67-ba6d-4340-81f9-bb680ef5d498
```

### Response

```
{ "chat" : { "capabilities" : [ "SendMessage",
    "SendStartTypingNotification",
```

```
        "SendStopTypingNotification",
        "Complete"
    ],
    "id" : "652492d9-c2d9-44c9-b9ad-0ab7984114bb",
    "participants" : [ { "nickname" : "Chris",
        "participantId" : "1",
        "type" : "Customer"
    } ],
    "state" : "WaitingForAgent"
},
"statusCode" : 0
}
```