

GENESYS

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Web Services API Reference

Create and Assign Device to User

Create and Assign Device to User

The device can be created and assigned to a user using different paths.

The device is unassigned from previous owner, if it was assigned previously.

The target user must have Contact Center Agent role.

Requests

.../api/v2/users/{userId}/devices

- · Creates and assigns the device to target user.
- Requires contact center admin role.

```
POST .../api/v2/users/{user_id}/devices
{
    "phoneNumber": "3001"
}
```

• .../api/v2/me/devices

- · Creates assigns the device to current user.
- · Requires agent role.

```
POST .../api/v2/me/devices
{
    "phoneNumber": "3001"
}
```

The method to be used: POST with body which contains device resource to be used for device creation (see create device section).

Response

```
{
    "statusCode": 0,
    "id": "0bf06531-9cb7-4d6e-bff3-d910f83a493d",
    "uri": "http://172.21.16.123:8080/cloud-web/api/v2/devices/0bf06531-9cb7-4d6e-bff3-d910f83a493d"
}
```