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Web Services API Reference

GetAttachment

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GetAttachment

This operation is part of the [Email API](#) section of the [Web Services API](#).

Overview

This operation retrieves the specified attached document for the specified email interaction.

Request URL	/api/v2/emails/{emailId}/attachments/{attachmentId}
HTTP Method	GET
Required Features	api-multimedia

Meta Data

You can find meta data for attachments on the [email interaction resource](#):

```
{
  "id": "FEW0IFWJ3243224",
  "state": "Processing",
  "uri": "/api/v2/me/emails/FEW0IFWJ3243224",
  "contactId": "HIFEW879",
  "from": "customerservice@genesys.com",
  "to": [
    "bruce.wayne@wayneenterprises.com",
    "damian.wayne@wayneenterprises.com"
  ],
  "subject": "Customer Service",
  "bodyAsPlainText": "",
  "attachments": [
    {
      "id": "JIF0JWEF342423",
      "name": "Random Document",
      "size": "12",
      "uri": "/emails/FEW0IFWJ3243224/attachments/JIF0JWEF342423",
      "mime": "text/plain"
    },
    {
      "id": "FUE0234EF342JQ",
      "name": "aPicture.jpg",
      "size": "235",
      "uri": "/emails/FEW0IFWJ3243224/attachments/JIF0JWEF342423",
      "mime": "image/jpeg"
    }
  ],
  "capabilities": [
    "Reply", "ReplyAll", "Save", "Complete", "Transfer", "Send"
  ]
}
```

For information about how to retrieve email interactions, refer to operations such as [Accept](#).

Important

The maximum size of attachments depends on the hardware running your Genesys environment.

Sample

Request

```
GET /api/v2/emails/0000Na9B26EF003M/attachments/3333Na9B26EF003F
```

Response

The raw data for the attachment on the specified email interaction.