



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

SendToAgents

12/15/2025

SendToAgents

This operation is part of the [Facebook Private Messaging API](#) section of the [Web Services API](#).

Overview

This request sends a text message only to agents who are in a conference or in a consulting Facebook chat.

Request URL	/api/v2/me/facebooksessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	SendToAgents
text	The text to send to agents

Sample

Request

```
POST api/v2/me/facebooksessions/0071023821aec011
{
  "operationName": "SendToAgents",
  "text": "We need your help?"
}
```

Response

```
{
  "statusCode": 0
}
```

Notification

Here is the list of notifications received after sending a new message only for agents:

Notification with new message

```
{
  "facebooksessionUri": "http: //192.168.83.25: 8090/api/v2/facebooksessions/
0002EaAY01MT007J",
  "messages": [
    {
      "index": 5,
      "from": {
        "participantId": "007356276D330155",
        "type": "Agent",
        "uri": "http: //192.168.83.25: 8090/api/v2/users/
5e101708f14442c7ab79814bb4f799b2",
        "visibility": "All",
        "path": "/users/5e101708f14442c7ab79814bb4f799b2",
        "nickname": "TestName",
        "id": "007356276D330155"
      },
      "text": "Helloagentslave",
      "visibility": "Agents",
      "timestamp": "2015-10-2113: 48: 16.000+0300",
      "type": "Text",
      "timestampSeconds": 1445424496000L
    }
  ],
  "facebooksessionPath": "/facebooksessions/0002EaAY01MT007J",
  "messageType": "MessageLogUpdated",
  "notificationType": "NewMessages"
},
"channel": "/v2/me/facebooksession"
}
```