

GENESYS

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Web Services API Reference

SendMessage

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SendMessage

This operation is part of the IM Session API section of the Web Services API.

Overview

Sends a message to the other participants in the IM session.

Request URL	/api/v2/me/im-sessions/{id}
HTTP Method	POST
Required Features	api-voice-instant-messaging

Parameters

Parameter	Value
operationName	SendMessage
text	The message text to send. (mandatory)
destination	The number to reach. This should represent a SIP extension that supports IM. (mandatory)
	To enable IM communication, both agents must be logged in on a place with a SIP multimedia DN — that is, a SIP DN configured with the following Annex options in the [TServer] section:
	 multimedia option set to true
	• sip-signalling-chat option set to none
devicePath	The path to a device assigned to the current user that is to be used for the operation. (mandatory)

Samples

Request

POST /api/v2/me/im-sessions/00446K0L8GAC3B9R807GK2LAES00000D {
 "operationName": "SendMessage",
 "text": "Hello! This is my first message.",
 "destination":
 {

"phoneNumber": "16001"
},
"devicePath": "/devices/8191741c-bcb7-4e86-9493-98dc993446f"
}

HTTP Response

```
{
   "statusCode": 0
}
```

CometD Response

```
{
    "messageType": "IMLogUpdateMessage",
    "notificationType": "NewMessage",
    "imSessionPath": "/im-sessions/12398123091823091283012",
    "message":"Hello! This is my first message."
}
```