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Web Services API Reference

Do Not Call Record with Phone Number

12/14/2025

Do Not Call Record with Phone Number

This operation is part of the [Outbound API](#) section of the [Web Services API](#).

Overview

Marks the specified record as DoNotCall.

Request URL	/api/v2/me/outbound-records
HTTP Method	POST
Required Features	api-voice-outbound

Parameters

Parameter	Type	Value	Required
operationName	String	DoNotCallRecord	Yes
applicationId	Integer	The unique identifier of the OCS application.	Yes
campaignName	String	The name of the outbound campaign used for this operation.	Yes
callingList	String	The name of the outbound calling list used for this operation.	No
phoneNumber	String	The phone number of the record which will be used.	Yes
chainAttribute	String	The chain attribute (can be AllChain or RecordOnly).	No
devicePath	String	The relative path to device used for sending the TLib request.	Yes
referenceId	String	A unique identifier used to map the API call to the CometD response. If the request contains a referenceId, Web Services sends an acknowledgement or other event with the same reference ID via	No

Parameter	Type	Value	Required
		CometD.	

Samples

Request

POST /api/v2/me/outbound-records

```
{
  'callingList': 'CallingList1',
  'phoneNumber': '4100180988',
  'campaignName': 'Campaign1',
  'devicePath': '/devices/1234567890',
  'operationName': 'DoNotCallRecord',
  'applicationId': 114,
  'chainAttribute': 'AllChain',
  'referenceId': '123456789'
}
```

HTTP Response

```
{
  "statusCode": 0
}
```

CometD Response

```
[
  {
    'data':
    {
      'record':
      {
        'devicePath': '/devices/1234567890',
        'callingList': 'CallingList1',
        'applicationId': 114,
        'phoneNumber': '4100180988',
        'campaignName': 'Campaign1'
      },
      'notificationType': 'DoNotCallAcknowledge',
      'messageType': 'OutboundRecordMessage',
      'referenceId': '123456789'
    },
    'channel': '/v2/me/outbound'
  },
  {
    'data':
    {
      'metrics':
      {
        'eventProcessing':
        {
          'serverGenerationTimestamp': 1433915450788,
          'nodeProcessingTimeNanos': 4352048,

```

```
        'serverProcessingTimeTotalMs': 5
      },
      'userData':
      {
        'GSW_CHAIN_ATTR': 'AllChain',
        'GSW_APPLICATION_ID': 134,
        'GSW_RECORD_HANDLE': 13,
        'GSW_USER_EVENT': 'DoNotCallAcknowledge',
        'GSW_CALLING_LIST': 'CallingList1',
        'GSW_PHONE': '4100180988',
        'GSW_CAMPAIN_NAME': 'Campaign1'
      },
      'deviceId': '1234567890',
      'messageType': 'DeviceUserEventMessage'
    },
    'channel': '/me/internal'
  },
  {
    'successful': True,
    'advice':
    {
      'interval': 0,
      'timeout': 30000,
      'reconnect': 'retry'
    },
    'id': '19',
    'channel': '/meta/connect'
  }
]
```