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Web Services API Reference

[GetAgentInteractions](#)

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GetAgentInteractions

This operation is part of the [SMS Session API](#) section of the [Web Services API](#).

Overview

This request gets available information about the active SMS session interactions of an agent that the supervisor can monitor.

Request URL	/api/v2/users/{userId}?subresources=smsessions
HTTP Method	GET
Required Features	api-multimedia

Sample

Request

GET /api/v2/users/4ff5b43c856d4cb2a3d6c20a88740257?subresources=smsessions

Response

```
{
  "statusCode": 0,
  "user": {
    "id": "4ff5b43c856d4cb2a3d6c20a88740257",
    "userName": "a1",
    "firstName": "a1",
    "lastName": "a1",
    "roles": [
      "ROLE_ADMIN",
      "ROLE_AGENT"
    ],
    "enabled": true,
    "smsessions": [
      {
        "userData": {
          "ContactId": "0000PaB3QTCG000P"
        },
        "id": "0000PaB3QTCG001U",
        "receivedDate": "2015-11-09 15:20:04.000+0200",
        "capabilities": []
      }
    ],
    "changePasswordOnFirstLogin": false,
    "uri": "http://localhost:8090/api/v2/users/4ff5b43c856d4cb2a3d6c20a88740257",
    "path": "/users/4ff5b43c856d4cb2a3d6c20a88740257"
  }
}
```

```
}  
}
```