



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

`SendStartTypingToAgentsNotification`

12/14/2025

Contents

- [1 SendStartTypingToAgentsNotification](#)
 - [1.1 Overview](#)
 - [1.2 Parameters](#)
 - [1.3 Sample](#)

SendStartTypingToAgentsNotification

This operation is part of the [SMS Session API](#) section of the [Web Services API](#).

Overview

This request sends a notification to agents who are in a conference or consultation. Customers do not see this notification.

Request URL	/api/v2/me/smsessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	SendStartTypingToAgentsNotification

Sample

Request

```
POST api/v2/me/smsessions/0071023821aec011
{
  "operationName": "SendStartTypingToAgentsNotification"
}
```

Response

```
{
  "statusCode": 0
}
```

Notification

```
{
  "messages": [
    {
      "index": 4,
      "from": {
```

```
        "nickname": "TestName",
        "type": "Agent",
        "participantId": "007352CE764002A3"
    },
    "timestamp": "2014-01-09 12:13:15.009+0200",
    "visibility": "Agents",
    "type": "TypingStarted",
    "timestampSeconds": 1389262395009L
},
"notificationType": "NewMessages",
"messageType": "MessageLogUpdated",
"smssessionUri": "http://localhost:8080/api/v2/smssessions/0000Wa9CAM6W00FY"
}
```